

Town of Kernersville

Complaint Action Information...

All Emergencies:

911

TOWN DEPARTMENTS:

Public Works:

996-6916

Storm Drainage, Street Complaints, Illegal Dumping on Public Streets/Right-of-Ways, Trash, Dumpsters

Permits & Enforcement:

996-7166

Junk Car (private property) Junk Yard, Minimum Housing Code, Mud on Streets, Building Code Violations, Accessibility: Americans w/Disability Act (ADA), Zoning Violations, Signs, Abandoned/Dilapidated Structures, High Grass/Weeds

Police:

996-3177 (non-emergency only)

Ordinance Specific Parking on Public Streets, Animal Control (prior to FCAC), Nuisances, Noise, Illegal Handicap Parking Space Issues, Illegal Parking on Public Streets, Abandoned Vehicles on Public Streets, Blocking Public Street, Parking in "POSTED" Fire Lane

Fire:

996-4885 (non-emergency only)

Parking in "POSTED" Fire Lane, Fire Code Violations, Blocking Access to Buildings

OUTSIDE AGENCIES:

NCDOT:

703-6500 (W/S Office)

Stop Lights, Main Thoroughfares, Bridges, B-40 and I-40

F.C. Animal Control:

703-2490 (non-emergency only)

Animal Complaints (loose/unattended)

F.C. Health Dept:

703-3225

Health & Food Complaints, Septic Tanks, Wells

City County Utilities:

650-7650 (W/S Office)

Water & Sewer (not on private property), Fire Hydrants, Broken Water Mains, Sewage Problems

****Property lines, fence encroachments, and fallen trees/limbs are usually a civil matter between property owners. TOK does not get involved.**